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**A publication of the
Lake Heritage
Property Owners
Association**

Submit articles on disk to:
LHPOA Office,
1000 Heritage Drive,
Gettysburg, PA 17325 or
via email to
admin@lakeheritage.org

Deadline for submissions:
**On or before the 10th of the
month prior to
Publication**

**For details on content and
policy of submissions please
see back page of newsletter.**

**Classified
ADVERTISING RATES:**

LHPOA members may place a three line
classified ad once, free of charge.
Repeat ads are \$5 each.
Additional lines are \$2 each per month.

One time commercial rates are:
full page or back half.....\$125
half page.....\$85
quarter page.....\$53
business card.....\$25

5%, 15%, and 25% discount
(rounded to the nearest dollar)
are given respectively for
3, 6, and 12 month ad contracts.

**To advertise, call the LHPOA
office at 717-334-7242.**

*A contract and payment must be
received in the office by the
deadline before any ad is placed
in the newsletter.*

Please note: All content must be
submitted in electronic format.

Please send graphics & information
via email to the editor at

admin@lakeheritage.org

Thank you for your support!

FROM THE OFFICE:

LHPOA Board of Directors	Members Name	Term	Phone/Email
President, Strategic Planning Committee	Beth Bauer	2020	201-874-0540 bbauer@lakeheritage.org
Vice President, Lake & Dam, Seawalls, and Waterfowl Control Committees	Michael Caywood	2021	815-557-7877 mcaywood@lakeheritage.org
Treasurer, Finance, Fines/Violations, Personnel, and Nominating Committees	Stanton Braun	2021	316-680-8202 sbraun@haverfield.com
Secretary Swimming Pool/Pool House and Fireworks Committees	Biz Gomer	2022	717-253-1603 bgomer@lakeheritage.org
Security/Safety Operations Committee	Ed Kushner	2022	717-420-5300 ekushner@lakeheritage.org
Regatta Liaison, Recreation & Community Center, and Property Review Committees	Justen Carr	2022	717-420-5661 jcarr@lakeheritage.org
Governance, Personnel, and Spillway Committees	Thomas A. Gary	2020	717-338-9318 tgary634@gmail.com
Property/Maintenance, Permits, Roads and Dog Park Committees	Ernest C. Clevinger	2020	717-334-4167 eclev020945@embarqmail.com
Technology and Communications Committee	Peter Vogel	2021	717-578-7592 pvogel@lakeheritage.org
Department	Important Information	Contact Information	
LHPOA Community Manager	Mike Hanson	717-334-7242	
Office	M-F 9A-5P	717-334-7242	
Security Gatehouse	24/7	717-334-7301	
Maintenance	7:30A - 3:30P	717-334-9768	
Building Permits Inspector	Keith Majeczky	717-334-7242 opt. 3	
LHPOA Pool	Exercise Time: 10am-11am Open Swim: 11am-8pm	717-334-7242 opt. 4 after Office hours x106	
Local Service Providers	Service Provided	Phone Number	
PA-American Water Co.	Water Company	800-565-7292	
White Run Regional Municipal Authority	Sewer/Emergency Number	717-334-7476	
Parks Garbage Service, Inc.	Refuge Collection	800-486-4490	
Aero Energy	Gas, Oil, Propane, etc.	888-552-0998	
Suburban Propane	Gas, Oil, Propane, etc.	800-776-7263	
Petro Home Services	Oil	855-217-7850	
Adams Electric Cooperative (east side of the Community)	Electric	717-334-2171	
Met-Ed (west side of the Community)	Electric	800-545-7741	
Comcast	Cable, Internet, Phone	800-934-6489	
Centurylink	Phone, Internet	717-334-0000	

WELCOME TO OUR LHPOA COMMUNITY



*The LHPOA Women's Club
Welcome Committee is happy to provide
you information on our community.
Please call Jane Johnson 717-334-9255 or
Phyllis French 410-569-2547.*

New Members:

Nathan & Pamela Leal – Lot #1040
Brian K. & Shannon E. Abel – Lot #100
Robert B. Neitzel – Lot #334
Henry J. Whitfield Irrevocable Shelter Trust /
Phyllis M. Whitfield – Lot #934

COMMUNITY MANAGER'S CORNER

- 2020-2021 Budget
- Fire Department Lake Access
- Seawall and Dock Work
- Snow Removal
- Holiday Office Closing

2020-2021 Budget

The budget process for Fiscal Year 2020-2021 is nearing completion. The budget was presented to the BOD and their questions have been answered and resolved. The Town Hall meeting to review the budget with the membership **WILL BE ON December 5th** and the BOD will be voting on the final budget at the December 11th BOD meeting.

Fire Department Lake Access

In order to ensure that the Fire Department has unimpeded access to the lake in case of emergency, the Maintenance Department has installed two parking pads adjacent to the lake. One is at Paradise Cove on Meade Drive and the other is at the Fishing Point. These two pads will enable the Fire Department to park their pumper truck within easy reach of the lake water all year round. The dry hydrants were proving to be very unreliable and these two access points will be used in lieu of the dry hydrants.

Seawall and Dock Work

Property owners planning any type of shoreline, seawall or dock projects should plan well in advance, as the approval process with the various entities will take time to complete. All lake front properties planning shoreline, seawall or dock projects need to obtain a general permit from the DEP-WWP.

NOTE: NEW CONTACT INFORMATION FOR DEP PERMITS

Use the following contact information for questions you may have or to start the DEP-WWP permit process:

Adam Hackenberger, EIT
Wetlands and Waterways Program
Dept. of Environmental Protection
South-central Regional Office
909 Elmerton Avenue
Harrisburg, PA 17110
Phone: (717) 705-4822
Email: adhackenbe@pa.gov

These types of projects also require an LHPOA permit and review by the LHPOA Building Committee. When the project is approved a Letter of Compliance is issued to the member. Depending on the scope of the project, the property owner may then be required to submit the plans to the township for a building permit and/or also obtain an Adams County permit.

Snow Removal – A Friendly Reminder

As we rapidly approach this year's snow and ice season, the Maintenance Staff needs your cooperation and assistance in keeping the roadways clear during snow removal. Please **do not**:

- Blow or shovel your snow into the roadways
- Park vehicles in the roadway
- Set trash receptacles in the roadway.

Thank you in advance for your assistance

Holiday Office Closings

The office will be closed for the holidays on the following days:

- December 24th and 25th, and
- December 31st and January 1st.



**Happy Holidays from
The Office Staff**

SAFE BOATING COURSE

When: Saturday, January 11th
Time: 9:00am to 4:00pm
Where: Community Center

How to Register:

Call the office at 717-334-7242 or email admin@lakeheritage.org and provide your name, lot #, telephone number, and email address.

(Note: A minimum of 10 registrants is needed to have the class. If we do not have the requisite number by January 6th, the class will be cancelled.)

Training is being provided by the Pennsylvania Fish & Boat Commission's Water Conservation Officer. At the end of the session, you will be given the opportunity to take a test. Upon successful completion of the test, you will receive a form to complete and mail to the state along with a \$10 fee to obtain your:

Boating Safety Education Certificate:

Please note that everyone born after January 1, 1982 is required to have this certificate to operate boats powered by motors greater than 25 horsepower.

NOTES FROM THE ASST. COMMUNITY MANAGER

- Canoe/Kayak Racks
- Boat Storage Lot-Identification
- Portal Updates
- Upcoming Holidays & Road Safety

Canoe/Kayak Racks

It is that time of year again to bring your canoe and or kayaks home again. As stated on the signs mounted on the canoe racks, they are to be removed by December 1st of each year and can be put back on April 1st. This removal is required for several reasons:

- Allows maintenance to check the racks for strength and stability. Also, they will perform maintenance on the racks as needed, such as staining or replacement of pieces/parts.
- Prevents snow accumulation on the canoes/kayaks from weakening and/or breaking the racks, which has happened in the past.
- Prevents unsecured canoes/kayaks from blowing off and into the lake, again, something that has happened in the past.

If they are not removed by December 1st, they will be removed by maintenance and you will have to arrange with the maintenance staff to retrieve them during their hours as they will be locked up within the Maintenance area.

Boat Storage Lot-Identification

If you have a leased space in the Boat Storage Lot across from the Community center or the Gettysburg Marine Center, you must have your lot number on the boat trailer near the tongue. **This is a requirement in your lease.** We have had issues identifying who a boat/trailer belongs to when someone has parked in the wrong space, especially when the boat is covered for winter and we cannot see the lake boat sticker.

Portal Updates

We continue to work on adding new features to the portal. If you have not already done so, please set up your portal account. Explore the portal on a regular basis so that you can be comfortable with finding things. Please also look at the preferences and privacy settings found under the My Profile tab. You can use these settings to set up automatic notifications and to control the contact information that is available for other members to view.

- Announcements – we are uploading upcoming events and important information on a regular basis now.
- Meeting minutes – are uploaded as soon as the board approves them.
- Resident Requests – You can submit a lot of items by using the resident requests including entering information into a Bio-Sketch form if you would like to run for the board in the upcoming election.
- Payment – Soon you will be able to make payments to your account through the portal. We are working with a company called Paylease who is very familiar with our database system. A button will be on your portal home screen to process payments. There will be a convenience transaction fee for the service, but it is not a requirement to pay using this method. You will still be able to make payments by check or cash through the office if you choose.

- E-voting – there is a possibility that you will be able to vote in the next board election through the portal. It is being investigated as an option.
- Calendar – we have begun populating the calendar with events, club and committee meetings. You will still need to contact the office for reservations. You may use the resident request to contact us as well as the telephone or email.
- Pet – You can add pet information and a picture. In the event that your pet is lost, it will help identification if someone finds your pet.

Upcoming Holidays & Road Safety

With the upcoming holidays please be safe. Slow down, watch for others out and about on the roadways. Stop if there is not room to move over or if there is an oncoming vehicle/person preventing you from moving over. Pedestrians move as far off on the shoulder as the terrain will allow or pause in a driveway. It's better to be cautious than to unintentionally cause injury or be injured.

Merry
CHRISTMAS AND A HAPPY *New Year*

From the Managers and staff

Gettysburg Fire Department & SANTA



9th Annual “Stuff the Truck”

Food Collection Drive

Lake Heritage - We will be having Santa & Fire Truck sitting at Shady Grove (playground at main gate) Saturday, December 14 from 9:00 am to 12 noon. We will accept canned foods, gift cards and monetary donations only. Please bring your donated items and see Santa.

Coordinator, Tiffany Shetter

The Gettysburg Fire Dept.

LHPOA SECURITY DEPARTMENT REPORT

October 2019

Abandoned/Unregistered Vehicles	0	Fire Calls	1	Motor Vehicle Incidents	8
Animal Related	5	Grass Growth Violations	0	Property Damage/Theft	2
Assists	2	Hazardous Condition	0	Radar Details	5
Boat/Lake Incidents & Violations	1	Law Enforcement Responses	3	Sign Violations	0
Boat Inspections	0	Medical Calls	2	Suspicious Vehicle/Person/Event	4
Curfew Violation	0	Miscellaneous Incidents	2	Total Patrol Mileage	2,211

Radar Speed Enforcement:

Radar speed enforcement was conducted 5 times during the month.

29 vehicles were recorded as traveling at speeds greater than 7 MPH over the posted speed limit:

- 11 vehicles were registered to Residents
- 17 vehicles were logged in as a Visitor/Guest
- 1 vehicle was a commercial entity working at the lake

Speeding Warnings:

25 Warning Letters were issued:

- 7 to Residents
- 17 to Residents for the actions of their Guest
- 1 to Business

Speeding Fines:

4 Residents received Fines this month ranging from \$50 to \$80 dollars.

1 st Offense	3
-------------------------	---

2 nd Offense	1
-------------------------	---

3 rd + Offense	0
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Comments:

The winter solstice (12/21) and shortest days of the year are rapidly approaching. The sun will soon be setting before 5pm. It's especially important this time of year to remember to wear high-visibility reflective gear anytime you are walking, jogging, or cycling on Lake Heritage roadways after dark. We have heard of several "close calls" between motorists and walkers. Here is a hypothetical situation: A vehicle is travelling 25 miles per hour, and a pedestrian is in the roadway. It can take up to two seconds for the driver to see the pedestrian, decide to stop the vehicle, and then press the brake. That means that before the driver has time to react, the car has continued moving at 25 mph for 2 whole seconds. The vehicle has moved 55 feet before they even press the brake. If the car has an average stopping distance from 25 to 0 of 30 feet, that means that the car will have moved a total of up to 85 feet down the roadway before it comes to a stop. That's the length of 8 Toyota Camrys parked end-to-end, and that's under perfect road conditions. Reflective safety items (belts, vests) can be seen from up to 500 feet away at night, giving drivers plenty of extra time to take evasive action and avoid an accident. We also recommend that you use a flashlight or headlamp when it's dark out. If you prefer to keep your hands free, wear a hat with LEDs built in or clipped/strapped on. This performs the double duty of helping you see while increasing your visibility to vehicles. If you are walking your dog, a reflective leash/harness gives the best nighttime visibility. ***Please note that we are now carrying reflective belts in our patrol vehicle and will be giving them out free of charge to walkers/joggers that are hard to see in low/no light conditions.***

The second item for comment is parking at stop signs. Title 75 of the PA Vehicle Statutes requires that vehicles park **30 feet from a stop sign**. We have observed and also have received some comments from concerned residents that vehicles waiting with their children at the bus stops are parking at the stop sign which causes some congestion at the intersection. Please keep the area around the intersection clear. Also, parents please remind your children not to stand IN the roadway while waiting for the bus. We've had some very foggy mornings recently where visibility is quite limited. The shoulder of the roadway or grassy areas are the best spots to wait.

Respectfully Submitted,
Dan Tapper
LHPOA Chief of Security Operations

A stylized illustration of Santa Claus's face, showing his eyes, orange nose, and white beard. He is wearing a red suit with a white fur-trimmed collar. The background is blue with white snowflakes.

LAKE HERITAGE SKI CLUB
PRESENTS

BREAKFAST WITH SANTA

All You Can Eat Breakfast, and Pictures with Santa!

SATURDAY, DECEMBER 21
8:00AM - 10:30AM
L.H. COMMUNITY CENTER

Adults \$9, Kids ages (6-10) \$5, children (5-under) Free
Menu: Pancakes, Eggs, Ham, Coffee, Juice

Holiday Fun for the Whole Family!

A yellow belt buckle and black boots with red trim are visible at the bottom of the poster, completing Santa's outfit.

Lake Heritage Christmas Tree Lighting



Sunday, December 8th
5:00 to 6:00 PM
At the Shady Grove Rec Area

Come Enjoy some
Neighborly Holiday Cheer
Hot Chocolate, Cookies, Carols and

SANTA CLAUS

with goodie bags for all children.

Also raffle toy prizes.

Sponsored by the L.H. Women's Club

DELINQUENCIES AND SUSPENSIONS

DELINQUENCIES

(The number of delinquencies are posted in the Newsletter once per Quarter. The next posting will be in January 2020)

SUSPENSIONS

- Five (5) suspensions for unpaid speeding fines effective November 13, 2019 and to remain in effect until the delinquent amount is paid in full.
- Two (2) suspensions for unpaid final payment of the Deferred Payment Plan effective November 13, 2019 and to remain in effect until the delinquent amount is paid in full

CLASSIFIED ADS

FOR SALE: Honda Generators-EU 200I & EU 200I Companion with parallel kit & 5 gallon extension tank \$1700 call: 717-334-7394 after 6:00 pm.

ANNOUNCEMENTS

TOWNHALL MEETING

When: Thursday, December 5th

**Where: Community Center
Large Meeting Room**

Time: 7:00 pm

Review the 2020/2021 budget, and review the spillway design options prepared by advantage engineers including:

- **cost estimates**
- **funding strategy**

Please plan to attend this important meeting. This is your opportunity to preview the budget before it is approved by the BOD at the December meeting and to learn more specifics about the spillway capacity challenge.

ANNOUNCEMENTS cont.



Help less fortunate children in the community celebrate Christmas! Donate new, unwrapped toys for children age 12 and under!

A Collection Box will be available at the Community Center.

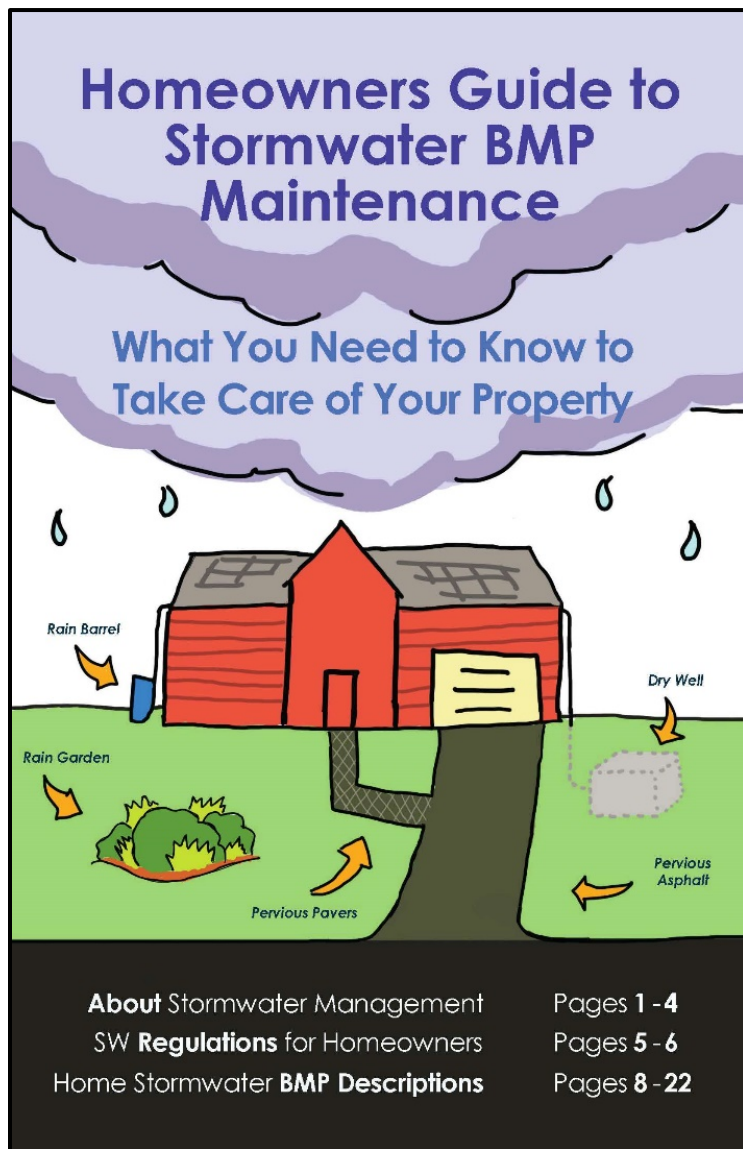
Sponsored by the Fishing Club. Each year, Fishing Club member, Mike Chambers, arranges for a collection box and he makes sure the toys are picked up.



LAKE HEALTH TIPS, HOMEOWNERS CAN HELP: STORMWATER MANAGEMENT

When it rains, where does the water go? Straight into the lake! How does this rush of fast moving water impact our environment and more importantly, our lake? Not as great as you may think! How can you help mother nature balance out the water and nutrients to be where they should be for an optimal ecosystem?

Stop in the office to pick up a booklet on storm water management by PA Department of Environmental Protection. It covers why you should manage the storm water and how you can do so. It covers simple methods that help, such as rain barrels, rain gardens, pervious pavers/asphalt, and dry wells. The booklet is available for free, so you can learn how to use simple techniques on your property that have a big impact on the environment and the health of the lake!



Available in the office Monday-Friday from 9am-5pm. If you cannot get to the office during regular hours, send an email to admin@lakeheritage.org and request a copy. We can reply with the PDF version.

ANNOUNCEMENTS cont.

COMMUNITY CENTER RENTAL INFORMATION

The Community Center is the hub of Lake Heritage's indoor events and activities. It overlooks the lake and there is a deck to enhance its charm. It is a climate controlled, spacious, well-appointed, comfortable room with complete kitchen facilities that allow for large parties and gatherings of every type and description.

Enjoying the Community Center

Besides being used for Lake Heritage organizations such as the meetings of the Board of Directors, the Fishing Club, the Women's Club, etc..., it is the perfect venue for weddings, family reunions, and events that often take place in spaces that accommodate up to 150 people (its capacity).

Features and Usage Requirements

- Specifically, for Lake Heritage Residents
- List of rental fees are available in the office
- Must be reserved in advance, at the Lake Heritage Office
- Full service kitchen
- Refrigerator, commercial stove, microwaves, ice-machine, and dishwasher
- Dishes and silverware available
- Round and rectangular banquet tables and chairs provided
- WIFI and Microphones
- Media/Theater system

A small meeting room that can accommodate up to 40 people is also available to rent.

For the past several years, we have been working very hard trying to prevent flooding in several areas around our community. But it looks like "Mother Nature" has the final word. On October 30, we had about 3 inches of rain in a 5 hours' time span. Needless to say, the water came over our roads in several areas. One of them was at Pleasanton Cove. Here are a few pictures of our maintenance staff working hard repairing the road at Pleasanton Cove due to the damage from the heavy rain



Holiday Office Closings

The office will be closed for the holidays on the following days:

- *December 24th & 25th, and*
- *December 31st & January 1st.*



ANNOUNCEMENTS cont.

INITIATION FEE CHANGE

At the June 13th Board of Directors (BOD) meeting the BOD approved an increase of the initiation fee from \$4,200 to \$5,000 effective 1/1/2020 to help offset the financial requirements the lake will face in the future, to include the Dam Maintenance/rebuild, repair and replacement of existing assets, and the forecasted road replacements that are projected to start around 2032.

On average, home sales have been around 42 homes for the last five years. This increase will help fund the upcoming requirements that will stress the current capital budget as it stands today. Initiation fees are the primary revenue stream that funds the capital reserve coupled with the non-dues revenue streams and the remainder of the operating budget when there is a surplus of finances.

The Finance Committee recommendation that the increase be implemented will help with the strategic planning towards a financially sound homeowners association. This is a step in the right direction to insure our home values are not overshadowed by huge community debt and help keep annual dues to a reasonable number. More will still need to be done, but the Finance Committee is pleased that the BOD approved this increase and is continuing discussion on other approaches to insure proper funding of our organization.

Stan Braun
Treasurer

Lake Winter Draw Down

Monday, December 2, 2019

Beginning December 2nd, we will begin lowering the lake for the winter months.

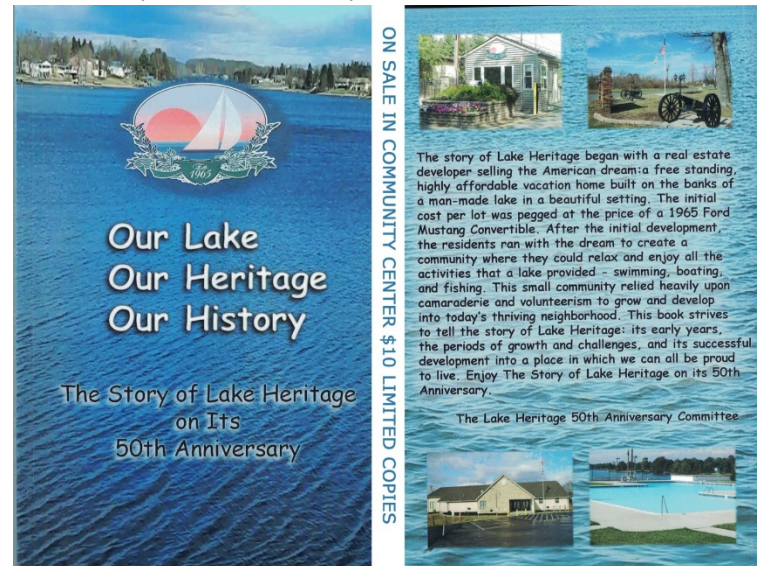
Please plan accordingly for boat removal.

Thank you,
Lake and Dam Committee

STILL AVAILABLE FOR SALE IN THE LHPOA OFFICE!

LAKE HERITAGE HISTORY: Are you interested in history? Do you live in Lake Heritage? Here is your chance to read Our Lake Our Heritage Our History: The Story of Lake Heritage on Its 50th Anniversary.

This 160-page book was written and published by the 50th Anniversary Committee. This book breaks down the development of Lake Heritage from a Massachusetts's real estate developer's vision of an aqua-centric, rest and relaxation, vacation home community built on the shores of a man-made lake to a thriving year-round community within easy reach of major arteries connecting Gettysburg with Baltimore, Washington, and Harrisburg. You will not find a better synthesis of Lake Heritage trivia, trials, tribulations and triumphs than what can be found in this book. It's written in an easy to read format and breaks down the lake's history into decades and years.



As a supplement to the book, a DVD is also available!

LH SWIM CLUB'S FUNnFITNESS

**Monday's & Wednesday's
at 10 AM in the Community Center
Begins September 23rd
ALL ARE WELCOME
(IT'S FREE)**

ANNOUNCEMENTS cont.



**HUGE THANK YOU TO
OUR DONORS!
OUR BLOOD DRIVE
WAS A SUCCESS!**

THANK YOU to all Donors and Volunteers at the November 7th Blood Drive. We collected a near record 36 UNITS of Blood. The Red Cross was thrilled.

The Red Cross also apologized for the delays experienced at this drive – they were training a lot of new employees. They promise to be quicker at future drives.

COMMITTEE REPORTS

LAKE AND DAM COMMITTEE

Sediment cleanout at pleasant run was completed in October. There is an article in the current newsletter with more details.

The committee is working on refining a program for water quality testing. A subcommittee has met a few times to help provide some framework. We will continue work on these efforts with a goal of sharing out to the community late winter / early spring.

The next committee meeting will be Tuesday, December 10th, 7:00PM.

RECREATION AND PROPERTY REVIEW COMMITTEE

Committee met on November 4, 2019. Three members attended.

The Committee reviewed activities completed to date. A special thanks to all those volunteers that contributed their efforts on Oct. 19th to the completion of Phase 2-Shady Grove.

The following agenda items were covered:

- French Plants
- Shady Grove Phase 3
- Meeting schedule

It was determined by the group that the committee will follow the lead of the plants and go dormmate for the winter. Thank you to all the Committee members for their hard work and have a great winter.

Our next meeting will be April 6th.

MAINTENANCE COMMITTEE

The committee met on Wednesday, November 6 at the Community Center where the following items were discussed:

- Paradise Cove pavilion: Maintenance completed the back filling around the pavilion. In addition, the entrance was widened, a parking area created, and the entire driveway re-done.
- Community Center's seawall: At our April meeting, we have decided to remove the current wall and rebuild it with riprap. We plan to do the work this winter. The permit application has been prepared and submitted to DEP.
- Fire Department parking pads: Parking pads for the Fire Department were completed at Paradis Cove and the Fishing Point.
- Due to water standing in the swale during heavy rain, sediment was removed from the swale in front of lot 685. Hopefully this will help the water runoff.
- An estimate to remove dead or diseased trees was received from Cumberland Valley. Mike, Brian and Ernie inspected the common area where the trees are located. Per our inspection, we decided that maintenance could remove several of the trees. Mike related these changes to Cumberland Valley. We have received a new estimate. The revised was presented to the board for approval at the October meeting and the trees were recently removed. The trees being removed by Maintenance will be done in November. Anyone interested in the downed trees for firewood are welcome to take them, first come, first serve.
- A temporary wooden walkway was completed by maintenance at lot 762. The full project was delayed because it will now include repairs to the upper retaining wall. This work is scheduled for either later this fall or spring of 2020.
- At the November meeting, the Maintenance Plan was reviewed and updated. The Plan is made up of recurring maintenance items that is reviewed by the maintenance staff weekly and action taken per the schedule.
- We have been looking into the feasibility of planting trees/shrubs on the south side of Heritage Drive below the dam. Because the planting will be done on private property, we sought and received permission from the homeowner. Eric Meyer has volunteered to research what trees/scrubs would be appropriate. The homeowner at 498 Heritage has several cedar trees they would like to donate for this effort. Eric will inspect and let the maintenance committee know if these would be suitable.

The next Maintenance Committee will be at 2 p.m. on December 18th in the small room at the Community Center. All are welcome to attend.

POOL AND FIREWORKS COMMITTEE

The Pool & Fireworks Committee met on Wednesday, November 6 at 7 p.m. Ten committee members were present, one consultant, and one employee.

Fireworks

After reviewing three bids for our Labor Day fireworks display, we have decided to go with Bixler. They have offered a three-year contract at a fixed price (\$7,000/year). They also will allow up to three people to "fire" the show, so we could use this as a donation incentive.

Swimming Lessons

Stephanie met with the Assistant Aquatics Director of the YWCA. One of the discussion items is them teaching our swimming lessons the summer of 2020. While their proposal had only arrived a few hours before our meeting and further review is needed, some drawbacks to this option are very limited times available that they could teach, and they may not be convenient for our membership. Beth Raub (former pool manager who oversaw our lessons in 2016 and 2017) would also like to submit a proposal to facilitate the lessons with much more flexibility for days and times.

2021 Budget

After reviewing the preliminary budget prepared by Mike and Stephanie (as of 11/6), we agreed that Stephanie would prepare a second option that had the 435 managerial hours removed from the payroll expenses. This reduced that budget line by \$6,000. The two options were emailed to the Committee and an email vote was called. With a vote of 11 in favor of the reduction of the managerial hours, that is the budget that will be proposed to the Finance Committee.

Diving Rule change

It is expected that the Committee will propose a rule change to the BOD in early 2020 to adjust the no diving under 5' to no diving under 6'

Next meeting is Thursday, January 30 at 6:30 p.m. in the small meeting room

SECURITY AND SAFETY COMMITTEE

Please note, this report was submitted to the BOD at the November 13, 2019 meeting.

The Security/Safety Committee met on October 16, 2019 at 1 pm. Three committee members, two advisers, one technical adviser and two members participated in the meeting.

The September 24, 2019 road trip to Lake Meade (LM) was discussed. Stephanie Ecker, Tan Tapper and the Chairperson participated in the trip. The purpose of the trip was to review the LM gatehouse operation and discuss other security related matters that both LM and Lake Heritage (LH) may have in common. We met with the LM Community Manager and their Patrol Supervisor. LM has two entrance lanes, one dedicated for members to use and the other for visitors to use. Visitors are logged in using paper log sheets similar to what LH does. LM has numerous cameras strategically located at their entrance and gatehouse. They do not have a License Plate Recognition system in place but may be considering one. Members utilize a transponder to open the member lane gate. LM is considering going to a windshield tag to open the member gate to prevent members from loaning their transponders to others.

LM utilizes a speed sign to monitor speed and to issue speeding tickets. This device is on a trailer that is relocated within their community. A camera takes a picture of the offending vehicle as it passes the sign. It was reported that speeding fines generated by this enforcement initiative has paid for the sign which cost approximately \$27,000. It was also reported that Township police departments that have jurisdiction in LM conduct traffic enforcement within LM.

LM staff expressed an interest in our new eUnify software and may be coming to LH to review it. The Chairperson believes that this sharing of information was well worth the trip.

The Security/Safety Committee is in agreement that having a dedicated member lane at the Lake Heritage main entrance/gatehouse to improve traffic flow and the technology to enhance security is the 'ideal solution.' KCI Technologies was engaged to provide several 'concepts' specific to reconfiguring the main entrance utilizing all available land. On October 30th, the Community Manager, Assistant Community Manager, Chief of Security, Chairperson and Deputy Chairperson met with KCI to discuss our 'ideal solution' of having a dedicated member lane. The meeting included a site visit of our current main entrance/gatehouse. KCI will attempt to have 'concept' options available by the end of November, 2019.

Pursuant to the above mentioned initiative, KCI requested a traffic count of vehicles entering Lake Heritage each day. A traffic count was conducted which indicated that approximately 2,000 vehicles enter Lake Heritage every day.

The Committee has been busy considering options specific to upgrading the technology at the Main Entrance as it is currently configured. Options considered are: a one gate access system with a UHF Windshield tag and reader (similar to an E-Z pass), a license plate recognition system which could also be configured to open a gate and an upgraded CCTV system at the gatehouse. Also considered is a new security camera at the fishing point to monitor the pool, the point, the tennis courts and the playground area. Initial cost estimates for several of the above referenced options are either completed or pending.

After discussion, the committee agreed to a phased-in approach to implement security technology systems at the front gate entrance area starting with a License Plate Recognition (LPR) package. Funding for this LPR package will be requested in the 2020-2021 budget with the understanding the committee may come back for additional funding for follow-on studies regarding the main entrance expansion after KCI reconfiguration options are evaluated. Equipment associated with any LPR system could be redeployed to accommodate any future reconfiguration/expansion of the main entrance. License Plate Recognition (LPR) Systems are a surveillance method that uses optical character recognition (OCR) on video images to read license plates on motor vehicles. LPR camera systems can be mounted on police cars or in fixed locations, such as gated security entrances. Typically, the cameras are outfitted with software that searches for the presence of a license plate. Once one is detected, the image is captured and then OCR extracts the letters and numbers on the license plate. The extracted data, which includes photographs of the vehicle along with the date and time, can then be stored, linked to other applications, or compared to information in databases. The data can easily be searched and retrieved and can provide alerts. Some software can not only search for the license plate, but also the make, model and color of a vehicle.

The goal of installing a License Plate Recognition system would be to attempt to capture all vehicles entering Lake Heritage, potentially eliminate paper entries associated with visitors and contractors, increase the accuracy of recording information specific to vehicle entries and have the ability to search and retrieve data and the ability to set up alerts.

Lake Heritage currently has several surveillance/security cameras available. It was decided that these cameras will be installed in the LHPOA office area and at the pool. The Chairperson submitted work orders for Installation of the cameras. Installation of the camera at the office was completed and installation of cameras at the pool area is pending.

Training for Security Operations patrol staff specific to radar operation and other enforcement activities was conducted on October 19, 2019.

An initiative is underway to determine if LHPOA Security Operations can be notified when Adams Regional EMS is being dispatched to LHPOA so Security Operations patrol can assist EMS with directions to an address. The Chief of Security is working with Adams Regional EMS to establish procedures.

Coordination of the proposed First Responder Appreciation event that will be held in 2020 during the Labor Day Regatta event on the day of the fireworks continues. The sub-committee is currently in the process of identifying the leaders of the First Responder organizations and will then send a letter/invitation to the event. This invitation is an 'alert' to them so they can put it on their organizational calendars for 2020.

A volunteer Security boat patrol will be re-instituted in 2020. The Chief of Security and Chairperson are working on outlining a training program as well as establishing requirements/qualifications for volunteers. This will be a good opportunity for boater safety education. Volunteers will be supplied with hats and t-shirts that identify participation in the volunteer boat patrol.

To attempt to provide members with information specific to vehicles speeding in our community, Security Operations provided some statistics associated with the percentage of vehicles that operate over the 25 mph speed limit which was included in the November, 2019 online newsletter. Security Operations will continue to gather data at different locations.

Given the fact that oversized vehicles attempt to enter Lake Heritage in error, which has contribute to traffic congestion at the main entrance/gatehouse in the past, Security Operations has proposed to ask Mount Joy Township to post a 'No Outlet' sign to attempt to prevent unauthorized entry.

Numerous members have expressed a concern regarding bikers/joggers/walkers on our roads after sunset without reflective clothing. The Committee discussed potential initiatives to address this safety concern including the feasibility of Security patrol distributing night traffic safety vests if they observe a pedestrian hazard. The Chief of Security will consider having the Security Patrol provide reflective vests to walkers/joggers who are not wearing reflective apparel. Members are encouraged to wear reflective/bright outerwear when biking/jogging/walking after sunset.

At the October 9, 2019 BOD meeting, a member asked if the 15 mph stencils were going to be repainted on the roads after the rejuvenation. Maintenance has completed the project.

Please welcome Dan Orr to the Security/Safety Committee. The current Committee members are:

Ed Kushner – Chairperson
Bill Chantelau – Deputy Chairperson
Harry Buzzerd – Committee Member

Andrew Boyd – Committee Member
Dan Orr – Committee Member
Mike Hanson – Advisor

Stephanie Ecker – Advisor
Dan Tapper – Advisor
Hugh Hynes – Technical Advisor

The next Security/Safety committee meeting is scheduled for Wednesday December 18, 2019 at 1 pm. All members are welcome to participate.

STRATEGIC PLANNING COMMITTEE

The committee met on Thursday, November 7 at 6 PM. We had six members in attendance. The committee is moving forward with revising the Strategic Plan that the Board adopted in March 2017. This is appropriate as the plan is meant to be a dynamic, flexible document that reflects the needs of the association.

At the most recent meeting, there was discussion about adding objectives. We also reviewed, discussed and revised the objective that relates to maintaining the lake quality, appearance and amenities. This revision has been shared with the Lake and Dam Committee for input.

The next meeting of the committee is scheduled for December 5 at 6 PM. New members are always welcome!

TECHNOLOGY AND COMMUNICATIONS COMMITTEE

New Meeting Date: We will be meeting on Wednesday December 4th in the Community Center at 7:00 pm. All Lake members who are interested in improving communication and technology are welcome.

At our meeting on October 27 we discussed our test of the "Discussion" function of the Portal. We came to the following conclusions:

- Good to form discussion groups ie. Fishing Club, Dog lovers etc.
- Does not appear to be designed for General Discussion

- It is nothing like a Facebook group or even an E mail group
- It was about a 50/50 split about the design of the portal technology. Some found it easy to use others do not.

We went over our findings of our research on Electronic Voting for our Board Elections. The two technologies available to us are a Survey Monkey E Mail or using the portal. There are advantages and disadvantages to both. We sent our findings to the Nominating Committee for their decision.

Another topic was the use of Surveys to the Membership to get their opinion on lake issues. This is still in the discussion stage and will be a topic at our December 4th meeting.

NOMINATING COMMITTEE

Running for the Lake Heritage's Property Owners' Association's Board of Directors

Candidates needed

Lake Heritage is directed by unpaid volunteers – the Board of Directors. The Board of Directors is composed of nine (9) Lake Heritage members who have been elected for three-year terms to serve the community by managing its affairs. It is difficult to create a comprehensive job description because the job varies from month to month and according to community needs. However, as an absolute minimum each director is expected to attend a monthly meeting usually held on the second Wednesday of the month and to chair a committee.

A board member typically attends a Work Shop that precedes the regular meeting. A director is assigned one or more committees and is expected to maintain the committee's membership and recruit new members. A director summarizes his/her committee's scheduled meetings, activities, suggestions, or projects monthly at the regular meeting. There are meetings other than on the second Wednesday of the month to discuss one or more specific topics that demand immediate attention. There are numerous email forums that are initiated when a face-to-face meeting is impossible to arrange. It is common practice for a director to be heavily involved and visibly present at Association events such as Town Hall Meetings, holiday events and celebrations, and fund-raising activities.

The Nominating Committee

The Nominating Committee as per Article IV, Section 10 of the LHPOA by-laws is charged with soliciting not less than five (5) persons to be candidates for membership on the Board of Directors. The office of director is open to all association members "in good standing". Each candidate submits a bio-sketch which allows the applicant to give the community some personal and impersonal data about themselves to act as a guide in the election process.

The Bio-sketch

The Nominating Committee will ask for a candidate's name, address, telephone number, email address, lot number, personal background, education, interests or hobbies, and platform. In this way voters who do not know the candidate personally will evaluate the candidate's qualifications and appropriateness for the job. There is an online bio-sketch (application) form but a print form or email with the same information will work too. You can submit the Bio-sketch using the Resident Requests form on the Member portal, or on the website at <https://lakeheritage.org/run/>.

Why run?

There are many reasons why someone chooses to run for the board. **Perhaps** they are attracted to the challenging work. **Perhaps** they have one or more idea that they would like to see get off the ground. **Perhaps** they have an area of expertise that is sorely needed.

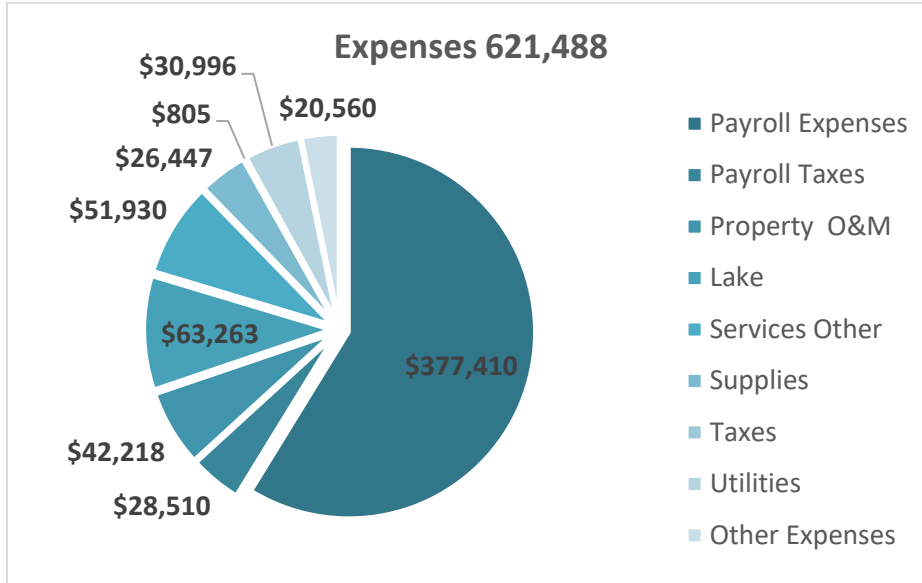
If you know someone or are someone who is motivated to run for the board, please take action. We will begin accepting bio-sketches on December 1, 2019 and end on Tuesday, December 31, 2019 at 5 pm.

Election Calendar

- Sunday, December 1, 2019 – begin accepting candidate's bio-sketches.
- Tuesday, December 31, 2019 – end accepting bio-sketches.
- Between Wednesday, January 29, 2020 and Tuesday, February 4, 2020 – ballots mailed.
- Sunday, February 9, 2020 at 1:30-3:00 pm (Sunday after Super Bowl Sunday) – Meet the Candidates Event.
- Sunday, March 15, 2020 at 5 pm – cut-off time to submit ballots (drop boxes will be cleaned out at 5pm)
- Sunday, March 15, 2019 at 6 pm – tally votes.

FINANCIAL SNAPSHOT

Below is a summary of expenses through October 2019

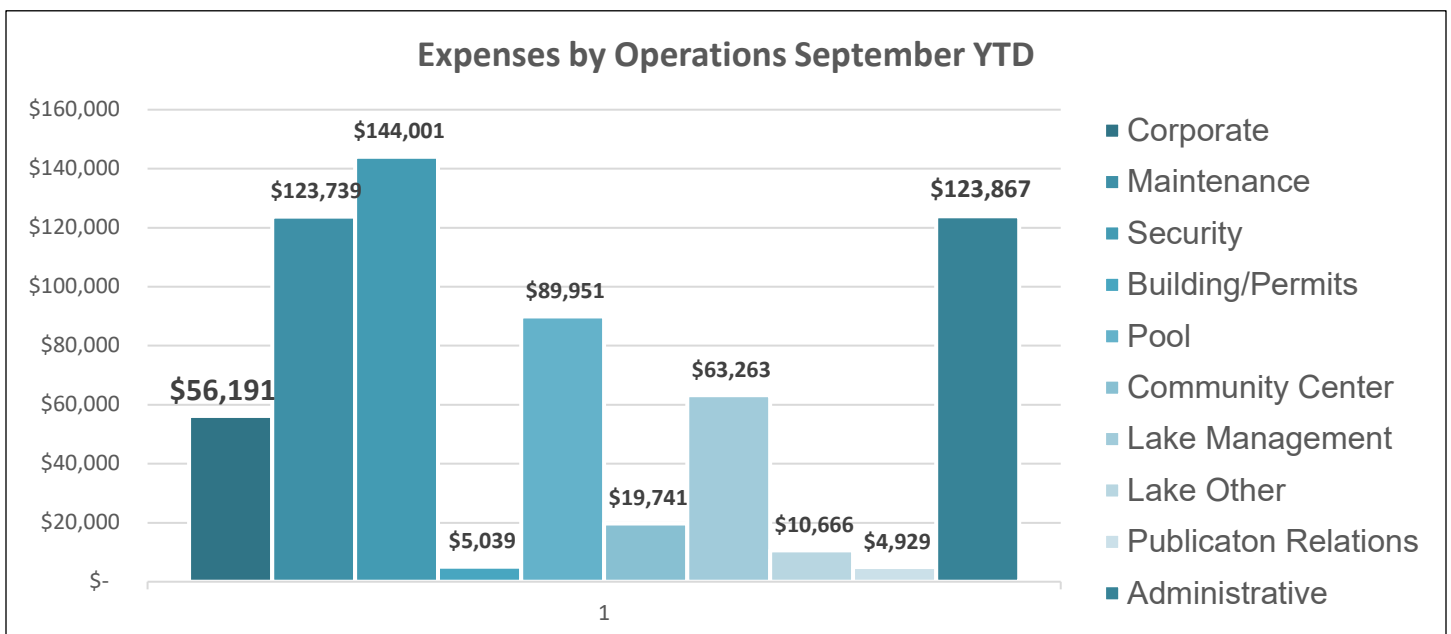


The operating budget for the current fiscal year (April 1st to Mar 31st) is \$1,056,613. The expenses to date through October are \$621,488 or 60.3% of the full year budget with 58.3% of the fiscal year elapsed.

Note: The total expenses are displayed at the top of the chart. The pie chart has the details of the expenses.

Note the following is detail of expenses in each category:

- Payroll Expenses: Includes salary, wages, overtime, health insurance, workers' comp insurance and retirement for 7 full-time and 21 part-time and/or seasonal employees.
- Payroll Taxes: Includes social security, Medicare, and state & federal unemployment insurance.
- Property O & M: Includes planned repairs and maintenance of all the LHPOA properties, vehicles, etc.
- Services: Includes planned use of engineering, consulting, legal, audit, lake management, newsletter publishing, and computer services
- Supplies: Includes all office, cleaning, pool chemical, pool snack bar, road salting supplies
- Utilities: Includes electrical, water, sewer, telephone, and LP gas
- Other: Includes property insurance, loan interest, training/seminars, and special events



TAILS FROM THE FISHING CLUB

A robust gathering of ninety-one enjoyed an early Thanksgiving at the Fishing Club's monthly meeting on November 8th. The evening's theme: "Thanksgiving Dinner" brought a cornucopia of that holiday's traditional foods, including turkey, stuffing, mashed potatoes and gravy, green bean casserole, and cranberry sauce. Other tasty vegetable dishes, salads and a wide variety of desserts rounded out a delicious meal. Special thanks to our hosts for the evening, who transformed our Community Center into a cozy family-oriented dinner party.

After orchestrating a group photo of veterans present, President Steve Oakes called the meeting to order at 6:30pm. A sign-up roster to host the Club's 2020 meetings was passed around during the meeting. Treasurer Ernie Clevinger provided the Club's treasury report. He reviewed October's income and expenses and reported \$8,282.36 in total funds on hand at the end of the month. This includes \$1,415.45 for the Veterans and Friends Initiative. A motion to accept the Treasurer's report was approved.

The Secretary's minutes for the October 11th Club meeting were approved. Congratulations were shared for those celebrating November birthdays and anniversaries. In keeping with the evening's theme, our couple celebrating the longest anniversary (43 years together) received pumpkin pie flavored M&M's to enjoy. Our most senior November birthday celebrant also received the M&M's, and our youngest attendee received a bag of sweet potato chips to enjoy.

In "old business", Steve thanked all the volunteers who supported the very successful October Spaghetti Bingo event. Matt Verdirame thanked the volunteers who helped with the last road cleanup of the season. Cleanup will re-start in April 2020.

In "new business", there were three notable items: 1. Beth Bauer noted the Soup/Salad/Mac & Cheese White Elephant Bingo is scheduled for February 21, 2020. Planning is underway, and volunteers - in particular, soup makers - are needed. The desire is to create a fun family-friendly dinner and bingo event. This is an important fundraising event for the Club. 2. Ernie reminded members that rules governing the Veterans and Friends initiative call for carrying over no more than \$1,000 to the next budget year. He has reached out to the Adams County Veterans' Program Director (Stan Clark) to identify candidates who may need assistance. Ernie will present options at the next Club meeting so that members can decide how to proceed. 3. Steve asked that members bring non-perishable food items to the December meeting for collection and donation to the SCAAP (South Central Community Action Programs).

Other items noted: Scotty Watt will again facilitate poinsettia orders for the Gettysburg Exchange Club. Proceeds support programs to prevent child abuse. Lorraine Edwards is assisting the Women's Club with its Rada Cutlery fundraising initiative. The Creativity Club's recent yard sale at the community center was very successful - there were 25 tables with items for sale, as well as a silent auction. Agnes Reuter reminded all that the Lake Heritage Community Christmas Tree lighting will be December 8 from 5-6pm. Cookies and hot drinks, as well as Santa, will be at the event. All are welcome. It was also noted a "Toys for Tots" donation box is now located at the Community Center.

Steve noted the next Fishing Club meeting will be Friday, December 13th. Hosts are Mike Chambers, Zee Wagner, Steve Oakes, Paul Schneeloch, Debi Royals, Bunny and John Phillips, and Phil Layne. The theme will be "White Christmas."

"The meeting was adjourned at 7:50 pm.



1. Part of the large group we had for our Thanksgiving Dinner
2. Zee and Shirley selling 50/50 tickets
3. We had 25 Veterans present

FISHING CLUB cont.



1. Ken Oakes- Oldest Veteran present. Ken served in WWII
2. Sandy and Greg filling their plates with delicious food
3. Display of the appetizers table
4. The Pilgrims celebrating Thanksgiving
5. Charlotte with granddaughter Sophia
6. Mike and Sandy just finishing their turkey dinner

LH WOMEN'S CLUB

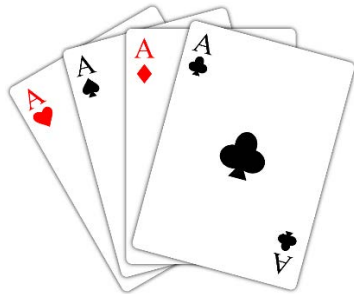
There were 27 members who came to our November 12th Women's Club meeting. Goodies were provided by Cindy Spinelli and Connie Wehler. It was a whole breakfast with homemade banana chocolate bread, raisin nut bread, eggs, fruit platter, cheese, crackers, cashews, cider, coffee, tea, lemonade, etc. Thanks, Girls, for all the treats.

Our speaker was Judy Buchanan. Judy is a medical Reiki master and resiliency coach. A former army soldier with the medical corps, she has worn many hats in the medical world. She spoke about the benefits of positive energies that are all around us and using the practice of Reiki to calm the human body. She was very, very knowledgeable and fascinating to watch and listen to. The ladies were very engaged.

Following the speaker, we discussed our upcoming decorating of Shady Grove for Christmas on December 2, at 1:30 and the Tree Lighting Party at Shady Grove on December 8, from 5:00 to 6:30. The new officers were voted in for the next 2-year term. Officers will be Phyllis French, Dianne Kasper, Cindalee Notich, Maggie Langdon, and Karen Reed. Instead of a December meeting we will enjoy lunch together at a local restaurant followed by a \$1.00 gift exchange game just for fun.

That's what the Women's Club is all about. The club brings women together for fellowship, fun, and doing good things for the community. If you are female and able to come to our meetings at 9:30 every second Tuesday of the month, come check us out.

COME JOIN THE BRIDGE CLUB



The Lake Heritage Bridge group welcomes new folks to join us to play bridge. We play the 1st and 3rd Friday of each month from 7:00 PM to 10:00 PM in the Community Center. We usually have 3 or 4 tables and play 5 rounds. Each player pays Fifty Cents/night and we all bring and share snack refreshments.

We just enjoy playing bridge and welcome new members. Call Roy and Linda Fauth at 717-334-9417 or 717-253-4373, if you would like to check us out.

Players cover all levels from the beginners to those who remember every card. Most of all, it is a bunch of friends having a great excuse to gather and enjoy an evening of fun.

November 1, 2019 Winners		November 15, 2019 Winners	
1 st Place	Scotty Watt	1 st Place	Gerry Royals
2 nd Place	Ed Rohrbach	2 nd Place	Jo Ruse
3 rd Place	Bonnie Rohrbach	3 rd Place	Bonnie Rohrbach

LH CREATIVITY CLUB

The Creativity Club had its first fundraising activity with a very successful Flea Market on Saturday November 2nd. We had over 20 vendors, sold baked goods and hot dogs, had a good turnout from the Community, and made a bit of money that will help us develop new creative endeavors going forward. Thank you to everyone who purchased tables, volunteered, donated items for the Creativity Club to sell, and of course the folks who stopped by to check out the bargains and buy a few things. We hope to have another flea market in six months if we have enough interest.

We followed up the flea market a few days later with our monthly activity "Gourd Birdhouse Night" on November 12th, featuring Paul Schneeloch as guest artist and instructor.

First, Paul did a great job demonstrating the various steps of preparing a gourd to serve as an outdoor birdhouse, then getting it ready for painting. Paul also donated the gourds we used and posed for a picture at the end. Thank you, Paul, for the awesome presentation and technical advice!

Second, our birdhouse gourd extravaganza had 21 members and guests - a great turnout - and there were quite a few amazing paint jobs on the gourds. Thank you all for your continued support - and creative talent - in support of our activities. See the pics for some of the awesome work done by our Club members and guests.

Third, we have changed the entire format/process for membership dues. We are lowering our annual dues to \$30 per year. This is consistent with other clubs and more affordable to everyone. We are also making sure we have a more stringent sign-in process, to make sure we know who is attending and if they are members or guests. Thank you, Gayle, for implementing the new process and collecting the related funds.

Fourth, we are having elections for all officers of the Creativity Club. This is the first formal announcement to the Community of our upcoming elections - more details to come - with my intent to have the election results presented at the Lake Heritage Annual Meeting in the Spring of 2020. If anyone is interested in more information about the officer positions (especially if you are interested in one of the officer positions) and responsibilities, please send me a note.

Lastly, thank you to the Board, the office, and entire Community for your ongoing support of our little experiment in creativity. Just because we have the least amount of cash in the bank does not mean we can't have a ton of fun! Our goal is to provide the Lake Heritage Community with a diverse collection of creative endeavors, based on interest level, at a minimum cost to participate.

Creativity Club Photos on Next Page

CREATIVITY CLUB PHOTOS

CREATIVITY CLUB FLEA MARKET / SHOPPERS FIND BARGAINS AT COMMUNITY FLEA MARKET



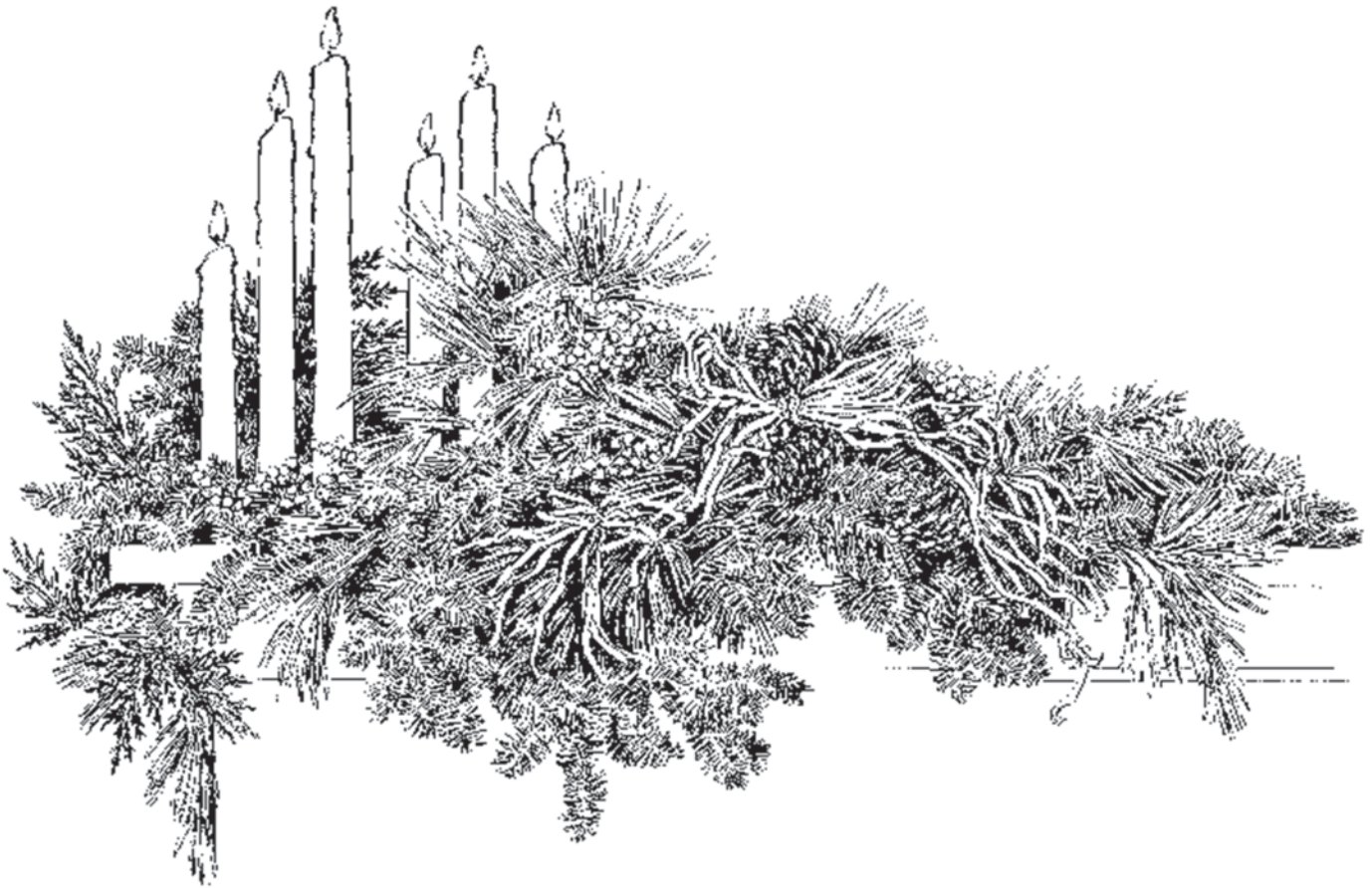
CREATIVITY CLUB MEMBERS AND GUESTS LEARN TO MAKE A GOURD BIRDHOUSE



Continued on next page

CREATIVITY CLUB PHOTOS





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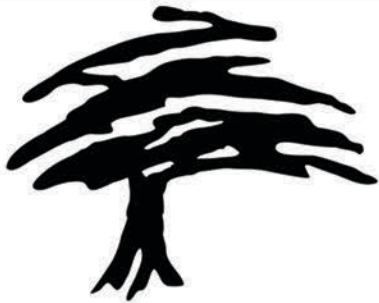
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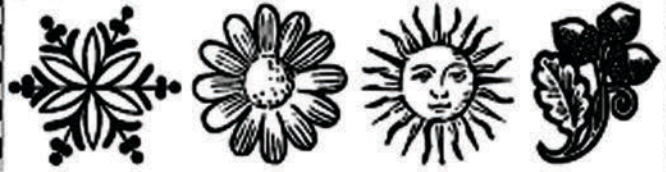
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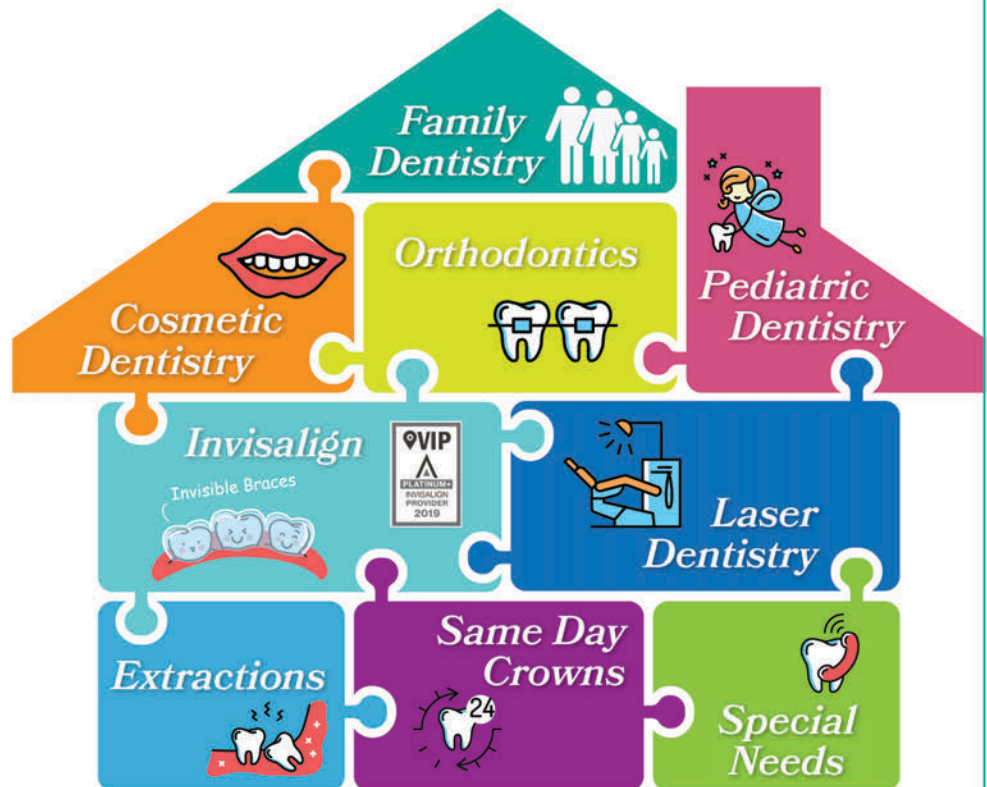
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Sun	Mon	Tue	Wed	Thu	Fri	Sat
1 Fun&Fitness 10:00–11:00 AM Lake Draw Down	2 Fun&Fitness 10:00–11:00 AM	3 Tai Chi 9:30 AM	4 Fun&Fitness 10:00–11:00 AM Technology Comm. 7:00 PM	5 Tai Chi 9:30 AM Happy Hookers 2:30-4:00 PM Budget Town Hall Meeting 7:00 PM	6 Bridge Club 7:00 PM	7 Creativity Club
8 Christmas Tree Lighting 5:00-6:00 PM	9 Fun&Fitness 10:00–11:00 AM	10 Tai Chi 9:30 AM Women's Club 9:30 AM Lake/Dam Comm. 7:00 PM	11 Fun&Fitness 10:00–11:00 AM BOD Meeting 7:00 PM	12 Tai Chi 9:30 AM	13 Recycling Fishing Club 6:00 PM	14 Stuff the Truck 9:00 AM–12:00 PM
15 Fun&Fitness 10:00–11:00 AM	16 Fun&Fitness 10:00–11:00 AM	17 Tai Chi 9:30 AM	18 Fun&Fitness 10:00–11:00 AM Security Comm. 1:00 PM Maintenance Comm. 2:00 PM	19 Tai Chi 9:30 AM Happy Hookers 2:30-4:00 PM	20 Bridge Club 7:00 PM	21 Breakfast with Santa 8:00-10:30 AM
22 Fun&Fitness 10:00–11:00 AM	23 Fun&Fitness 10:00–11:00 AM	24 OFFICE CLOSED	25 OFFICE CLOSED Christmas Day	26	27 Recycling	28
29 Fun&Fitness 10:00–11:00 AM	30 Fun&Fitness 10:00–11:00 AM	31 OFFICE CLOSED New Year's Eve				

NEWSLETTER POLICY: Submissions must be received by the 10th of the preceding month, any submissions received after the 15th will be published in the following month's issue. Submissions must be received via email. No typed or handwritten articles will be accepted. Items must be about Lake Heritage concerns, by members in good standing, and should be as brief as possible. Letters to the editor can be no more than 300 words. Every effort will be made to include all items. However, the editor reserves the right to truncate or otherwise shorten submissions to fit available space. The editor further reserves the right to edit all items for spelling, grammar, and punctuation, and to reject any submissions that is judged to be offensive, malicious, factually incorrect or received anonymously.

Advertising: LHPOA members may place a three line classified ad once, free of charge. Repeat ads are \$5 each. Additional lines are \$2 each per month. **One time commercial rates are: Full Page or Back Half \$125, Half Page \$85, Quarter Page \$53, Business Card \$25.00.** 5%, 15%, and 25% discount (rounded to the nearest dollar) are given respectively for 3,6, and 12 month ad contracts. **Advertisements are to be submitted electronically as a PDF or a 300 dpi jpg image via email to *admin@lakeheritage.org***

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